

# Procuring Surrey NHS111 and GPOOHs – Integrated Urgent Care Service

**Pre-reading material for the  
Pre-engagement Event  
to be held on  
Weds 4<sup>th</sup> October 2017**

# Introduction

- The information contained within this slide deck is intended to provide attendees with an advance opportunity to review and consider the key elements upon which commissioners seek feedback from the market.
- The information will be presented at the event on the 4<sup>th</sup> October and there will be time allocated for facilitated discussion.
- You are kindly requested to read through these slides and come prepared to take part in the discussion and feedback sessions at the event.
- Your input and feedback will help us to further develop our service specification and finalise the route to market and contractual approach.

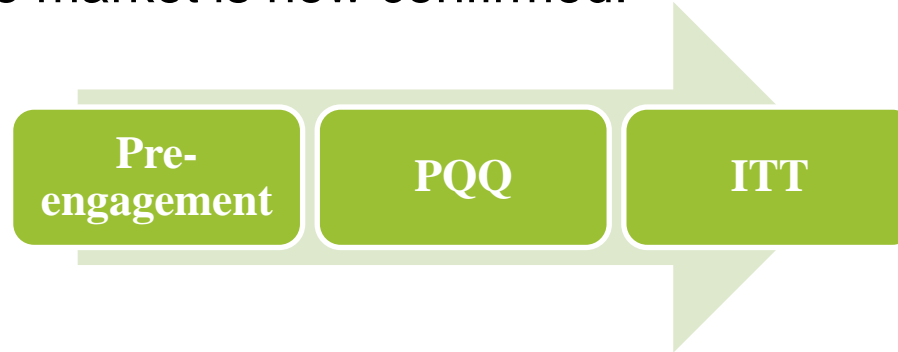
**Thank you**



# Procurement Update .....

Since the last market event held in August;

- The route to market is now confirmed:



Further, it is likely that;

- A NHS Standard Contract for a Prime Provider model will be issued
- The contract term will be 5 years + one further possible extension for up to 3 years. (5+3)



# Clinical Assessment Service (CAS)

We are not proposing to stipulate/assign Dx codes to specific clinicians. So with this in mind....

1. Is there anything in the draft specification that needs revising/considering?
2. Are you confident that you will meet the Workforce Blue-print requirements, or do you require any assistance/consideration from Commissioners?
3. What data set fields/information will you require to help you to model the optimum/most efficient CAS?
4. The draft spec states that the Provider is to suggest an NHS111 Online solution, is this the right approach?
5. Are there any specific interoperability requirements you would like to discuss?
6. Are there any future innovations you would suggest we consider for inclusion within the service specification?

# Face to Face Treatment



At this point aligned levels of local extended access provisions have not yet been agreed . With this in mind;

1. Should we request two bid proposals each based upon different face to face treatment service operational hours e.g. 1 x from 1830 and 1 x from 20.00?
2. Does the new Urgent Treatment Centre Guidance pose a problem for the locations we have outlined?
3. What data set fields/information will you require to help you to model the optimum/efficient OOHs service proposal?
4. Are there any specific interoperability requirements you would like to discuss?
5. Are there any future innovations you would suggest we consider?

# Next Steps (TBC)

- Pre-engagement throughout October
  - Next workshop: 19<sup>th</sup> October - Commercial Model / IM&T
  - Specification review and feedback – via portal
- Specification and commercial model sign off: November 2017
- Procurement documentation sign off: Dec-Jan 2018
- PIN: 8<sup>th</sup> Jan 2018
- PQQ: 5<sup>th</sup> Feb – 6<sup>th</sup> March 2018
- ITT: 4<sup>th</sup> April – 18<sup>th</sup> May 2018
- Presentation: TBC (beginning June 2018)
- Governing Body approval: July 2018
- Service Mobilisation: Aug 2018 – 31<sup>st</sup> March 2019
- Service Go Live: 1<sup>st</sup> April 2019



# Questions

**Next event:**

**19<sup>th</sup> October 2017, Dorking Halls**

**Event Registration & Draft Specification via:**

<http://www.nwsurreyccg.nhs.uk/Get-involved/111/Pages/Potential-Providers.aspx>

